

# Team-Based Practice Learning Events

## Webinar 1: Building a Team-Based Culture in Primary Practice

[Recording and Presentation Now Available on the Atrium](#)

<http://www.metastar.com/providers/clinics-and-physician-offices/the-atrium/team-based-practice-series/>

### Objectives:

- To outline key criteria for effective team building and sustainability
- To discuss strategies for creative problem solving within team
- To explain the importance of expanded team roles to the team's overall success

Christopher Tashjian, MD, FAAFP, two-time winner of the national Million Hearts Hypertension Control Challenge, discusses his organization's journey to building a team based culture in its clinics. Dr. Tashjian's recorded presentation shares Vibrant Health's (formerly Ellsworth Medical Clinic) success story as he covers such topics as effective team building and decision making, creative problem solving with the team, and expanded team roles among others. With Vibrant's patient hypertension control rate being recognized as one of the highest in the nation, there is ample proof for the overall effectiveness of the team's approach.

### Speaker:

**Christopher H. Tashjian, MD, FAAFP**  
*Vibrant Health Medical Clinic (Ellsworth, WI)*

Dr. Tashjian has a passion for practicing quality care at an affordable price. Consumer Reports recently named his clinic #1 in Western WI for quality and value in diabetes and heart care.

Chris is Board Certified by the American Academy of Family Practice and is currently Chief of Medicine for the River Falls area hospital—a regional facility of Allina Hospitals. Special medical interests include EMR, public health, emergency medicine, quality care & measurement, and physician leadership.



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Madison, WI 53713

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## **Webinar 2: The High Functioning Team: Spotlight on the Medical Assistant**

**Tuesday, March 24**

**[Recording and Presentation Now Available on "The Atrium"](http://www.metastar.com/providers/clinics-and-physician-offices/the-atrium/team-based-practice-series/)**

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Learn more about the team described in webinar 1 by Dr. Christopher Tashjian. This event will feature the clinic manager and a medical assistant describe roles of the team, the processes they used to standardize processes, and the tools they have developed to support the team-based practice of this small clinic.

### **Objectives:**

- Discuss processes enabling staff to function at their full capacity
- Describe the key role of care coordination in achieving patient-centered goals
- Share tools used by the team to communicate and support standardized processes

### **Speakers:**

#### **Mary Boles**

Clinic Manager

Vibrant Health Medical Clinic, Ellsworth and River Falls, WI

#### **Rosanne Matzek**

Care Coordinator/CMA

Vibrant Health Medical Clinic, Ellsworth and River Falls, WI



## **Webinar 3: The Extended Team in the Medical Neighborhood: Pharmacists and Community Health Workers**

**Tuesday, April 28**

**[Recording and Presentation now available on the "Atrium"](#)**

**<http://www.metastar.com/providers/clinics-and-physician-offices/the-atrium/team-based-practice-series/>**

This last webinar of the series will focus on the “neighbors” in the medical neighborhood and how they contribute to the community’s ability to improve health. The high-functioning medical neighborhood coordinates and shares information, understands roles, reduces duplication and waste and is supported by appropriate health IT systems. This webinar will focus on the role of the community health worker and the pharmacist.

### **Objectives:**

- Describe how Medication Therapy Management may be made accessible to patients through community-based pharmacists
- Discuss skills, roles, and characteristics of community health workers that support the patient in the community
- Identify strategies to support communication and coordination between the care team in the primary care setting and those in the medical neighborhood

### **Speakers:**

#### **Kathy Skibinski, MS, RPh**

Project Director  
Pharmacy Society of WI

Ms. Skibinski has been a member of the WI Pharmacy Quality Collaborative (WPQC) Team, which manages the WPQC Medication Therapy Management (MTM) Program that started 9 years ago. This award-winning project aligns pharmacists, patients, and payers to bring MTM services to patients in community pharmacy settings.



#### **Sherri Ohly**

Special Projects Coordinator  
WI Institute for Healthy Aging

Sherri Ohly has been working with community-clinical linkages since 2006. She has most recently been involved in training Community Health Workers and is a Master Trainer for Stanford's evidenced-based program, Healthy Living with Chronic Disease and Healthy Living with Diabetes. Sherri is now working with the DHS Chronic Disease Prevention Unit specifically in the area of heart disease and diabetes.



## **SAVE THE DATE**

### **The Team-Based Primary Care Practice Summit**

**Thursday, June 25**

**8:30 a.m. – 4:30 p.m. CT / 9:30 am. – 5:30 p.m. ET**

**Great Wolf Lodge, Wisconsin Dells**

Join WPHCA and MetaStar—in person *or virtually*—for a one-day summit featuring presentations from additional experts, as well as resources, on team-based care best practices.

*More details to follow*